

# THE VOLUNTEER

December 2018



**EDITORIAL**

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ABOUT THE VOLUNTEER

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Cover: A KC-135R Stratotanker conducts a flyover with the refueling boom down as part of the Veteran's Day weekend celebration at Neyland Stadium. Spectators cheered as the aircraft soared over prior to the game between the University of Tennessee and the University of Kentucky. (U.S. Air National Guard photo by Senior Master Sgt. Kendra Owenby)

Opposite: 'Person holds brown gift box' photo courtesy of Pexel.com



# 134th Air Refueling Wing Volunteers

**Vision: Volunteers supporting and defending America**

**Federal Mission: Support rapid global mobility and sustainment by providing world-class personnel, vital air refueling and airlift capabilities for contingency response and sustained combat operations.**

**State Mission: Provide personnel and equipment to protect life & property during emergency response operations as directed by the Governor of Tennessee & the Adjutant General.**

# In this issue:

3



## Volunteers perform Flyover at Neyland Stadium

The 134th Air Refueling Wing completed a flyover of the University of Tennessee vs University of Kentucky game on Nov. 18, 2018.

5



## Service Before Self

Santa Cops brings cheer to children at the East Tennessee Children's Hospital every year.

6



## Turning burdens into gifts

The holidays are a time when giving gifts can seem burdensome. Chaplain Nathan Tarr discusses how to turn burdens into gifts.

7



## Canned Food Drive

The annual JEAA canned food drive continues through Dec 4!

7



## Camaraderie

A holiday note from Chief Master Sgt. Thiele

8



## Medical Group Hours

Medical Group hours and notes

9



## Take Note!

PA, SF, LRS, and Mobility hours, Rocky Top Menu, and more

10



## Human Trafficking

Here's how to help

11



## Officer Vacancies

MEO and CES have drill-status officer openings!

12



## Pilot Opening

The 151st Air Refueling Squadron has a Pilot opening!

13



## NGAUS dues

2019 dues for NGAUS and NGATN

# 134th Air Refueling Wing performs flyover at Neyland Stadium

A KC-135 from the 134th Air Refueling Wing drops low during a flyover just before kickoff at Neyland Stadium during a University of Tennessee football game Nov. 10. The 134th ARW, located minutes from Neyland Stadium at McGhee Tyson Air National Guard Base, is among the top tanker units in the Air National Guard and was recently awarded its 14th Air Force Outstanding Unit Award. (U.S. Air National Guard photo by Tech. Sgt. Jonathan Young)



U.S. Air National Guard photo by Tech. Sgt. Dan Gagnon



## 134th Volunteers celebrate after flyover

Above: Members of the 134th Operations and Maintenance groups wave to the crowd at Neyland Stadium following the flyover Nov. 10, 2018. The 134th performed a flyover as part of the Veteran's Day celebration.

(U.S. Air National Guard photo by Tech. Sgt. Jonathan Young)

Left: Members of the 134th Operations and Maintenance groups depart the field at Neyland Stadium following the flyover Nov. 10, 2018.

The 134th performed a flyover on in honor of Veteran's Day.  
(U.S. Air National Guard photo by Tech. Sgt. Daniel Gagnon)





# SERVICE BEFORE SELF

By Tech. Sgt. Teri Eicher, 134th ARW Public Affairs

Every year we imagine the holidays as a time for celebrations, family and friends, and starry-eyed children reveling in the magic of the season. For some Knoxville-area youth, however, December is not always filled with sugarplum fairies and candy canes. Some children end up in the East Tennessee Children's Hospital during the most magical time of the year. Whether from a temporary illness or something more serious, leaving behind the comforts of home during the holidays can be a sad and frightening experience for a child.

But in 2000, that dark and dreary scenario began to turn a little brighter thanks to a 134th Security Forces Airman who decided sad children during the holiday season should be avoided. The Airman was then-Master Sgt. Steve Payne, and after raising about \$600 he did some shopping and assembled Santa, Mrs. Clause and several elves. Together, with other members from the security forces team, they visited the children at ETCH and shared coloring books, crayons and, perhaps most importantly, a hearty helping of Christmas spirit. That small endeavor nearly 19 years ago became an annual event that today is known proudly across the base as "Santa Cops."

"The goal is to help the children forget for one minute, for 10 minutes, or whatever time we get with them—for those moments in time they're not kids in a hospital, they're happy children at Christmas time," said Senior Master Sgt. Joseph Hungate, a member of 134th SFS.

Hungate, who spent the inaugural trip to the hospital dressed as a Christmas elf, assumed control of Santa Cops following Payne's retirement. Hungate now coordinates the yearly visit with Cheryl Allmon, who has worked at ETCH for 14 years. Allmon has served as the volunteer services director for the past six years, so she's seen firsthand the impact Santa Cops has on children and their families.

"I've seen a lot of laughs and I've seen a few tears shed over the years," Allmon said. "If you believe in the magic of Christmas, you'd absolutely believe that is what is happening during Santa Cops."

In 2017 a foster child with special needs, who'd been doing chores and raking leaves to save enough money for a used game system, ended up in the hospital before Christmas. Feeling defeated that he'd no longer be able to make enough money in time for Christmas, he penned a letter to Santa and asked for a little help. Santa Cops intercepted his festive plea and delivered a brand-new gaming system with two games.

"This child has had every tough break in life," Allmon said. "But when he was presented with his new games, he grabbed ahold of them and just sobbed."

It's not just children overcome with emotion, Santa Cops can bring tears to the jolliest Santa and the fiercest security defender.

"Before we leave I talk to the squadron and let them know the context, because it's going to be hard," Hungate said. "It doesn't matter how tough you are, you will be touched in that hospital at some point. We use the 'next man up' philosophy, so when you reach that one child that punches you in the heart—you step out and someone else steps in, cheery and ready to go."

Santa Cops' humbly sets a \$6,000 fundraising goal each year. Over the last 18 years they've raised more than \$150,000, which has helped them to bring the gift of Christmas to more than 1,000 children. Any extra money is used to help in other ways, such as sponsoring a family in need by buying newborn necessities like cribs and mattresses, or purchasing items for the Newborn Intensive Care Unit to aid infants born to drug-dependent mothers. Santa Cops is an initiative the security forces squadron does together, but not without other holiday spirit.

"The entire wing supports this event," Hungate said. "The base has done so much for us that the 'Santa Cops' brand doesn't really tell the whole story—but it's our heritage."

On the Friday before their visit, Hungate and his fellow volunteers receive a list of children, their age and gender, room number and Christmas wishes. After compiling a shopping list, they descend on the local retail store, where they close down the garden center to facilitate the purchase of a seemingly unending stream of purchases. At precisely noon on Saturday, the bus departs from McGhee Tyson Air National Guard Base, loaded with Airmen and presents. A flurry of activity takes place when they arrive at the hospital, unloading gifts from 'Santa's Sleigh' and organizing them in the entryway before they head upstairs to visit the children. Airmen line up and down the hallways of the four-story hospital, posted outside the children's rooms like toy soldiers. When Santa, Mrs. Clause and the elves arrive, they go in and deliver a wish-list gift to the unsuspecting child.

The combination of seeing a "soldier in uniform," Santa and company, and gift(s) from their wish lists, can bring the widest of smiles, the most joyful tears, and the jolliest of laughs, which is the perfect recipe for the merriest of holidays.

"It doesn't matter if we raise \$100,000, it's never been about high-end gifts," Hungate said. "We take away more than we could ever give and to me Christmas doesn't feel like Christmas until we've done Santa Cops."



# Chief's Corner

By Chief Master Sgt. Christine Shawhan, I.G. Brown Training and Education Center

Are you in the right place in the organization to succeed? Are your Airmen trying to reach their goals or yours? Often times, we as leaders make the mistake of thinking we know what is best for the people around us without talking with them or better yet, listening to them. Leadership guru John Maxwell tells us, "Don't send your ducks to eagle school." Ducks and eagles are categorized as birds, just like we are all Airmen. But ducks and eagles have different preferences, strengths, weaknesses, and contributions, again, just like our individual Airmen. Three things will happen if you go down this path. If you send a duck to eagle school:

1) You will frustrate the duck. You must focus on people's strengths and not their weaknesses. This is where you can show them they are valued. Ducks will never be eagles.

2) You will frustrate the eagle. Birds of a feather, flock together. You have to find the person's niche. Sometimes we need to help them find it but that is part of the fun. Push people outside their comfort zone, but not outside their strength zone.

3) You will frustrate yourself. Have you ever led someone, motivated them, trained them, gave them opportunities, and they just didn't perform. Frustrating, isn't it? Maybe they weren't the problem, maybe you were. Did you listen? Did you look at their strengths?

How do we avoid this, again... listen! The Air Force Airman Comprehensive Assessment (ACA) is a step in the right direction to encourage the conversations within our organizations. But we have to be diligent, deliberate and know what our people want and what defines their success. This will help build trust, loyalty, and commitment (TLC) in the organization.

- A shared trust between members of the organization
- A personal degree of loyalty to shared objectives (National Security)
- A commitment to specific institutional standards

TLC is the foundation of professionalism and is a force enabler connecting us to our core values. So now ask yourself again, are you in the right place? Do you **KNOW** what your Airmen's goals and what they need to succeed. A great leader will ask!

Reference:

Maxwell, J. (2008). *The Leadership Handbook*. Nashville, TN: Nelson Books.  
Profession of Arms Center of Excellence: [www.airman.af.mil](http://www.airman.af.mil)



134TH ARW PRESENTS TO YOU

# SANTA CLAUS IS COMING TO TOWN!

Santa Claus himself will be making a special early appearance to meet you!

**DECEMBER 2, 2018**  
**1330 - RELEASE**

Families and dependents are invited to partake in the annual tree lighting at 1330 in front of HQ.

After, we will all head down to the gray hangar to welcome Santa! There will be crafts, live music and light refreshments provided. Come on down and end your UTA weekend in a Merry and Bright

way!

# MEDICAL HOURS

PLEASE REFER TO LISTED HOURS FOR SERVICES AT THE 134TH MEDICAL GROUP

## SATURDAY

**241ST FLU SHOTS/MDG REQUIREMENTS**  
0800

**PHYSICAL HEALTH ASSESSMENTS (PHA'S)**  
0815-1130

**FITNESS FOR DUTY EVALUATIONS**  
0830-0900

**FLU SHOTS/IMMUNIZATIONS**  
0830-1130

**572ND BAND FLU SHOTS/MED REQUIREMENTS**  
0830-0930

**QNFT TESTING**  
0830-1130

**DEPLOYMENT PROCESSING/ANAM TESTING**  
0830-1100

**FLU SHOTS - MXS BROWN HANGAR (BLDG 111)**  
0900-1000

**MDG NEWCOMER'S ORIENTATION**  
0930-1030

**FITNESS TESTING EVALS**  
1000-1100

**LUNCH**  
1130-1230

**IMMUNIZATIONS**  
1300-1430

**WAIVER/MEDCON/LOD APPS W/DOCS & PAS**  
1300-1500

**SECTION SPECIFIC/AFSC TRAINING**  
1300-1530

**HEARING EXAMS/ANAM**  
1300-1500

## SUNDAY

**FITNESS FOR DUTY EVALUATIONS**  
0730-0800

**FLU SHOTS - OPS - OPERATIONS BUILDING**  
0800-0830

**FLU SHOTS/IMMUNIZATIONS**  
1300-1345

Medical Group is closed for training on Sunday with the exception of the listed times and activities.

**MENTAL HEALTH ASSESSMENTS**  
MHAs will be scheduled by appointment only.

**CONTACT MEDICAL GROUP**  
To make an appointment outside of listed times call 336-4277

## REMINDER: REPORT ALL NEW MEDICATIONS TO MED GROUP

\* Individuals requiring lipid tests must fast for 14 hours prior to physical examination.

\* Individuals are not to consume any alcohol for at least 72 hours prior to physical examination.

\* If you wear glasses you must bring them with you for physical. Please do not wear contact lenses for exam.

\* If you are deploying, please check with the clinic well in advance of departure date for immunization requirements.

**TAKE NOTE**

**PUBLIC AFFAIRS CUSTOMER SERVICE HOURS**



The photo studio is open Saturday of UTA from 1230-1500 for new member portraits, official photos, and passport photos.

**ISOPREPs are now handled by Intelligence Flight at 336-4417.**

The photo studio also offers photos by appointment

**SECURITY FORCES CUSTOMER SERVICE HOURS**



134th Security Forces Squadron offers customer service hours Monday-Friday from 0800-1100 and 1200-1600.

**CLOTHING ISSUE CUSTOMER SERVICE HOURS**



Clothing Issue is open for customer service:

Friday from 0800-1100 and 1300-11530

Saturday of UTA from 0900-1100 and 1300-1600

Sunday of UTA from 0800-1100

**MOBILITY CUSTOMER SERVICE HOURS (BLDG 264)**



Mobility is open for customer service:

Saturday of UTA from 0900-1100 and 1300-1600

Sunday of UTA 0800-1100

**JUNIOR ENLISTED ADVISORY ASSOCIATION**



**The JEAA meeting will be held at 1230 in the CES classroom December UTA.**



**TAKE NOTE**

**ROCKY TOP MENU**

Saturday:

- Ham
- Turkey
- Steam Ship Round
- Mashed Potatoes
- Glazed Sweet Potatoes
- Dressing
- Cream Corn
- Green Bean Casserole
- Broccoli Casserole

Sunday:

- Honey Garlic Chicken
- Santa Fe Fish
- Brown Rice
- Oven Browned Potatoes
- Brussel Sprouts
- Squash
- Black Beans



**LONG DISTANCE PIN NO LONGER REQUIRED**

Long Distance pin no longer required to make long distance calls from a base phone.

- \*Dial 134 and wait for dial tone
- \*Dial 1, then 9-digit number (including Area Code)

Call Comm. Focal Point at 336-4357 for more information



**2019 CALENDAR NOW ON THE APP!**

**The 134th ARW app now has the UTA and down Monday calendar programmed in!** It's never been easier to plan out your year. Just download the app, navigate to the Wing Calendar, and tap each event to add to your phone calendar.



**134TH ARW SOCIAL MEDIA**

The 134th ARW is on Facebook! Follow our page for news stories and Wing events.

Search 134 ARW on YouTube for our videos!

The 134th ARW official webpage is: [www.134arw.ang.af.mil](http://www.134arw.ang.af.mil)



**TOP THREE**

**Top Three meeting for December UTA will be Sun. 02 Dec at 1230**



## TENNESSEE AIR NATIONAL GUARD

## \*\*\* DRILL-STATUS OFFICER VACANCY ANNOUNCEMENT \*\*\*

**POSITION:** Personnel (Traditional, Non-Flying)      **CLOSING DATE:** 15 Dec 2018  
 NLT 1600 EST  
**TITLE:** Equal Opportunity Officer/Force Support Officer (DAFSC: 38F)  
**AUTHORIZED GRADE:** Maj/ 0-4(Prior commission not required)  
**UNIT:** 134th FSS/ 134ARW

**DUTY STATUS:** This is a Drill Status Guard (DSG) position, NOT full-time employment. Applicants are expected to meet all Unit Training Assemblies and Annual Training requirements annually.

**Specialty Summary:** Define, develop, shape, sustain, and deliver mission-ready Airmen across the Total Force. Responsibilities include defining Air Force Manpower and Organization Requirements, managing Human Resources, managing and providing Education and Training Requirements, regenerating Airmen, feeding Airmen, developing Human Capital Strategies, applying Laws and Policies, compensating Airmen, providing Force Readiness and Quality of Service Programs, and serves as senior staff advisor to commanders.

**Duties and Responsibilities:** Formulate personnel plans and programs and develop policy to guide their implementation and execution. Translates program policy into directives, publications, and training manuals. Participate in total force adaptive planning and execution in support of combatant commanders from peacetime through mobilization, contingency operations and demobilization. Access manpower, personnel, and equipment availability for UTC posturing and management. Develop, control, program and allocate manpower resources in support of the Air Force planning, programming, budgeting and execution process. Analyze and determine force composition. Determine Total Force manpower requirements across the spectrum of Air Force capabilities. Employ industrial and management engineering methodologies to develop manpower determinants and standards. Manage allocation of military and civilian resources through execution and management of the UMD. Conduct management advisory studies. Develop, test, evaluate, and maintain Air Force recognized organization structure. Analyze and process organization change actions to activate, inactivate, redesignate, and reorganize unit structures. Administer Air Force performance management and productivity programs. Assess and document organizational performance. Advise on process improvement, best practices and recognizes optimal performance. Oversee and conduct strategic sourcing studies. Develop and execute the full spectrum of total force personnel programs to accomplish accession planning and processing, classification and utilization, promotion, recognition, evaluation, reenlistment, assignment action, retraining, retirement, disciplinary, force development and force shaping programs. Establish Air Force education and training policy requirements. Manages equal opportunity programs. Assess and advise commanders at all levels on the human relations environment. Provide counseling, education, and complaint processing. Leads and supervises contingency training and operations with an emphasis on specific capabilities and processes focused on expeditionary organizations and command relationships. Institute customer service practices designed to meet the needs of commanders, supervisors and the force at large in peacetime and wartime operations.

**Eligibility Requirements:**

Must be a citizen of the United States. To be eligible for an original appointment the applicant must be at least 18 years of age and not reached his/her 40th birthday. Previous military service will be accounted for to adjust the age if over 40, adjusted age must not be over 50 and must be able to complete 10 years commissioned service before retirement.

## TENNESSEE AIR NATIONAL GUARD

## \*\*\* DRILL-STATUS OFFICER VACANCY ANNOUNCEMENT \*\*\*

**POSITION:** Personnel (Traditional, Non-Flying)      **CLOSING DATE:** 15 Jan 2019  
 NLT 1600 EST  
**TITLE:** General Engineer Officer (32EXG)  
**AUTHORIZED GRADE:** Maj/ 0-4(Prior commission not required)  
**UNIT:** 134th CES/ 134ARW

## GENERAL REQUIREMENTS AND PROCEDURES:

Non-Prior Service and Prior Enlisted personnel and Commissioned Officer in the grade of Major or below (Active or Reserve) may apply if qualified for commission as follows:

NON-COMMISSIONED APPLICANT AGE: AFI36-2005 states "To be eligible for an original appointment the applicant must be at least 18 years of age and not reached his/her 40th birthday." Prior-Commissioned Applicants must not have exceeded rank-age ceiling IAW ANGI 36-2005, Table 3.1. Call MSgt Sawyer at (865)336-3242 DSN 266-3242 for eligibility clarification.

MEDICAL REQUIREMENTS: Applicants must pass an ANG/AF Commissioning Physical.

AIR FORCE OFFICER QUALIFYING TEST (AFOQT): Applicants must have taken the AFOQT and qualify with a minimum score of Verbal - 15; Quantitative - 10.

EDUCATION: For entry into this AFSC, an undergraduate or graduate degree is mandatory in architecture from a school accredited by the National Architectural Accrediting Board (NAAB); or, undergraduate or graduate degree is mandatory in civil, electrical, environmental, construction, architectural, mechanical, or industrial engineering from a school whose respective program is accredited by the Accreditation Board for Engineering and Technology (ABET).

SPECIALTY QUALIFICATIONS: Knowledge of contingency engineering, contingency base operations, explosive ordnance disposal, and survivability skills, including force bed-down, expedient damage repair, and recovery after attack: methods, sources, and techniques of engineering design, construction, maintenance, operation and repair of facilities and utility systems; resource acquisition and management; military facilities programming and planning; environmental stewardship; housing management; management of real property; fire prevention, protection, and aircraft crash rescue procedures; engineering research and development; and formulation, coordination, and administration of plans and programs.

LETTER OF AGREEMENT: Applicants must submit a letter of agreement to attend within one year (pending availability of school quotas) of commissioning (or assignment if prior commissioned officer) any initial formal technical training as listed in the Remarks section. Applications are considered incomplete without this letter (see attachment 1).

COMMISSION REINSTATEMENT: Prior commissioned officers must be eligible to reinstate commission and retrain. Cross-component service officers will not be required to attend the Total Force Training

An F-35 Lightning II fighter aircraft from the 13th Marine Expeditionary Unit, Camp Pendleton, CA moves away after a successful mid-air refueling by a KC-135R Stratotanker from the 134th Air Refueling Wing, Tennessee Air National Guard, over the skies of an undisclosed location in Asia. (U.S. Air National Guard photo by Master Sgt. Tyler Ott)



## Junior Enlisted Advisory Association Canned Food Drive!

Beginning Nov. 3 and continuing through Dec. 4, the JEAA is sponsoring a canned food drive to benefit the Blount County Veterans Pantry. Just complete the following steps to participate!

**\*Determine participation:** It can be by shop, section, building, or group.

**\*Email [teri.l.eicher.mil@mail.mil](mailto:teri.l.eicher.mil@mail.mil)** to advise JEAA of the location of your box and your team.

**\*Print the flyer** from [page 12](#) (or from the base-wide email) and attach it to a box at your self-designated collection point.

**\*Collect non-perishable food items** and cash donations. \$1 = 1 food item. Please note: Be kind, donate items you would like to eat yourself. Any expired items will not be counted toward team totals. Also, teams are responsible for providing adequate boxes for their donations!

The team with the most donations wins free breakfast during January UTA, courtesy of JEAA.

JEAA will collect items Sunday, Dec. 2nd, from the pre-designated collection points. Members may donate items through Dec. 4 by making arrangements with JEAA prior to end of Dec UTA.

Please contact Staff Sgt. Teri Eicher at 336-3214 with any questions or concerns, and happy collecting!

OPSEC

# Think OPSEC

